

Important Information

Welcome to your Home!

- Pathways to Independence (PTIUK) will support you to achieve independence through supported placements in partnership with Social Services.
- It is our goal that you move on from us with all the **skills** and **knowledge** needed to tackle the **issues** you will face in **independence**. We will help you with all sorts of things, big and small, such as education, money, accommodation, living skills and health.
- You will be expected to meet with your named Key Worker every week so that we can support you and help you achieve independence.
- We have a **Duty System** which means that at **night** and at **weekends** you might call your Key Worker and could be talking with someone else. They are here to help and will support you through your issues as best as possible.
- If you have any problems in your house please tell your Key Worker as soon as possible so that we can fix this.
- We will check the property **regularly** and will check your room **monthly**. We will tell you, at minimum 24 hours, before this happens.
- Our staff team for this area is:

Name	Role	Email	Number
XXXX	Team Leader	XXXX@ptiuk.org.uk	
XXXX	Project Worker	XXXX@ptiuk.org.uk	
XXXX	Project Worker	XXXX@ptiuk.org.uk	
XXXX	Project Worker	XXXX@ptiuk.org.uk	
XXXX	Project Worker	XXXX@ptiuk.org.uk	
XXXX	Maintenance Worker	XXXX@ptiuk.org.uk	
Office Address		CVA Resource Centre, 82 London Road, Croydon, CR0 2TB	

- If you feel that things are not going well or we could do something better then please tell your key worker and we will try to do better.
- If you do not feel like you can tell your Key Worker we have different ways for you to talk to us or somebody else about your problems – the Young Person’s Guide on our website has more details about how you can do this.

